

origin, sex, age, or disability in court or with the U.S. Department of Health and Human Services, Office for Civil Rights, or the U.S. Department of Justice.

Filing a Complaint with the U.S. Department of Health and Human Services

A person can file a complaint of discrimination concerning potential violations of Section 1557 of the Affordable Care Act or Section 504 of the Rehabilitation Act electronically through the U.S. Department of Health and Human Services, Office for Civil Rights Complaint Portal, which can be found at:

<https://www.hhs.gov/ocr/complaints/index.html>, by mail, or phone at:

U.S. Department of Health and Human Services 200 Independence Avenue, SW
Room 509F, HHH Building
Washington, D.C. 20201
1-800-368-1019, TDD: 1-800-537-7697

Complaint forms and instructions for filing a complaint can be found at the above website address. Such complaints must be filed within 180 days of the date of the alleged discrimination. Great Lakes Surgical Associates will make appropriate arrangements to ensure that individuals with disabilities and individuals with limited English proficiency are provided auxiliary aids and services or language assistance services, respectively, if needed to participate in this grievance process. Such arrangements may include, but are not limited to, providing qualified interpreters, providing taped cassettes of material for individuals with low vision, or assuring a barrier-free location for the proceedings. The Coordinator will be responsible for such arrangements.

Filing a Complaint with the U.S. Department of Justice

If you believe that Great Lakes Surgical Associates has failed to provide these services or discriminated in another way on the basis of disability, you can also file a civil rights complaint with the U.S. Department of Justice through: <https://civilrights.justice.gov/report/> or by mail to:

U.S. Department of Justice, Civil Rights Division,
950 Pennsylvania Avenue NW 4CON, 9th Floor,
Washington DC 20530

You can also file a complaint by facsimile, to 202-307-1197, or you may file a civil rights complaint with the U.S. Attorney's Office for the Eastern District of Michigan by email at usamie.civilrights@usdoj.gov, phone at 313-226-9151, or by mail to:

U.S. Attorney's Office for the Eastern District of Michigan
Attn: Civil Rights Unit,
211 West Fort Street, Ste. 2001,
Detroit, Michigan 48226.

Dated: September 22, 2021 Lisa Loomis, Practice Administrator